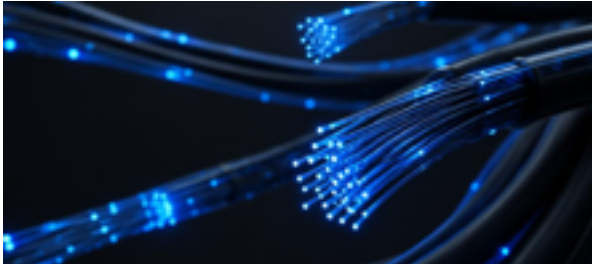


Managed Firewalls

Firewall configuration, monitoring, and policy management.

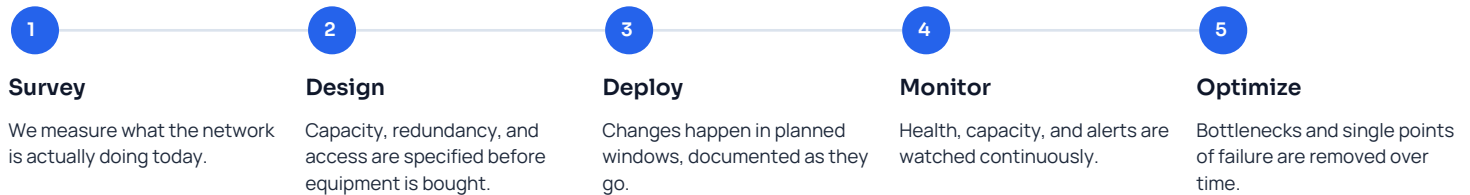


Service illustration • Networking Infrastructure

What this service addresses

- Aging network equipment and unreliable wireless
- Single points of failure
- Backups that have never been tested

A clear path to delivery



Included capabilities & what they mean

Capability	Practical detail
Network architecture and design	Plan connectivity, segmentation, capacity, and resilience around sites, users, and workloads.
Firewall and wireless management	Review access policies and wireless coverage, manage configuration, and address connectivity issues.
Server and storage infrastructure	Align compute and storage design with workload needs, supportability, and expected growth.
Backup, recovery, and testing	Define what must be protected and validate recovery against agreed business objectives.
Continuity planning	Document dependencies, ownership, and recovery priorities to reduce confusion during disruption.
Performance, failover, and capacity planning	Review inspection load, resilience, and expected growth before capacity becomes a bottleneck.

Business outcomes

- Reliable, high-performing connectivity
- Reduced downtime risk
- Recoverable data and systems

Before we begin

How often should backups be tested? Recovery should be tested regularly and after significant changes. We help define a schedule that matches your recovery objectives.

Scope and licensing vary by environment. Product availability and support terms are confirmed during planning.

NETWORKING AND INFRASTRUCTURE

Managed Firewalls: a closer look

Firewall configuration, monitoring, and policy management.

From challenge to coverage

SIGNS IT IS TIME TO ACT

- 1 Rules nobody remembers adding and nobody dares to remove
- 2 Management interfaces exposed to the internet
- 3 Firmware years behind current
- 4 No alerting when the appliance fails or a link drops

WHAT THE SERVICE COVERS

- Rule review and cleanup
- Policy and access configuration
- Firmware and security updates
- Threat prevention licensing and tuning
- Monitoring, alerting, and failover testing

Firewall hygiene beyond installing the appliance

Area	What we review	Why it matters
Policy	Rule owners, exceptions and unused access	Review whether permitted traffic still has a business purpose.
Maintenance	Firmware, subscriptions and configuration backups	Keep support and recovery prerequisites current.
Operations	Logs, capacity and failover tests	Assess visibility and resilience under the agreed management scope.

How an engagement runs

01

Discover

Review the current environment, priorities and constraints with your team.

02

Plan

Agree scope, owners, timing and how success will be reviewed.

03

Deliver

Carry out the agreed work with documented changes and checkpoints.

04

Review

Revisit results, open items and next priorities on an agreed cadence.

What good looks like

The results this service is designed to support. Actual results depend on your environment and the agreed scope.

A firewall policy that reflects current access

Fewer exposed management paths

Known-good firmware and active protection

Verified failover instead of assumed

Questions clients ask

Which platforms do you work with?

Fortinet is our primary practice, with NSE-level certified engineers and FortiCare support guidance. We also support other major platforms where licensing allows.

Do you support the firewall we already own?

Often, yes. We check the platform, support status, and licensing first and tell you when replacement is more sensible than workarounds.

How do you handle urgent changes?

Emergency rule changes follow a defined request and approval path so speed does not quietly weaken the policy.

Your next step

Free self-assessment

Monitoring & Firewall Hygiene

Check network visibility and firewall upkeep.

massiveit.com/monitoring-assessment

Talk to an engineer

Book a consultation

Walk through your environment and get a scoped recommendation.

massiveit.com/consultation • (813) 518-5454

RELATED NETWORKING AND INFRASTRUCTURE SERVICES

Enterprise Network Design • Wireless Networking • Network Modernization • Server Infrastructure • Infrastructure Monitoring • Backup and Disaster Recovery

Scope, licensing and service levels vary by environment and are confirmed in your agreement. This overview describes typical engagements, not guaranteed results.