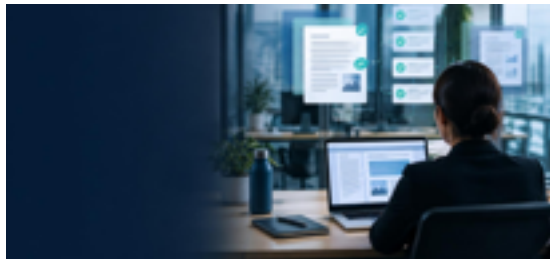


# Microsoft Copilot

Turn Artificial Intelligence Into Business Advantage.

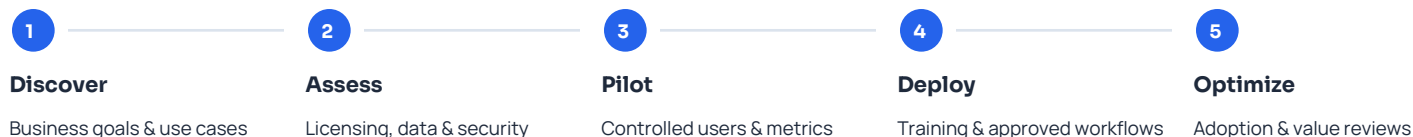


Conceptual AI workflow illustration • not a product screen

## Strategy. Secure adoption. Governed automation.

Massive IT helps organizations assess AI readiness, deploy Microsoft Copilot, train employees, and build controlled agents and workflows. Start with business priorities, approved information access, and measurable pilot outcomes.

### A practical path from readiness to optimization



### Microsoft AI portfolio & practical applications

| Product area                       | Business application                                                                               |
|------------------------------------|----------------------------------------------------------------------------------------------------|
| Microsoft 365 Copilot              | Draft, summarize, prepare meetings, and find information in supported Microsoft 365 experiences.   |
| Microsoft Copilot Chat             | AI research and content assistance; organizational grounding and agent access vary by offering.    |
| Microsoft Copilot Studio           | Custom agents using approved knowledge and systems, with testing, monitoring, and access controls. |
| Microsoft Power Automate           | Connect supported applications for approvals, notifications, and repeatable business workflows.    |
| Microsoft Power BI & AI Analytics  | Dashboards, KPI reporting, and supported AI analytics; eligible licensing and capacity required.   |
| Microsoft Security & AI Governance | Entra identity, Purview data protection, permissions reviews, and Defender security alignment.     |

### Professional services across the AI lifecycle

AI Readiness Assessment • Copilot Deployment & Configuration • AI Adoption & Employee Training • Copilot Studio Agent Development • Workflow Automation & Integration • Continuous AI Optimization

### Choose the engagement around your priorities

#### Readiness & Deployment

Assess readiness, review licensing and governance, configure and pilot.

#### Adoption & Optimization

Department use cases, employee training, usage reviews, and advisory.

#### AI Agents & Automation

Design agents, integrate workflows, test, govern, and enhance.

Scope and deliverables are agreed per engagement. Licensing, features, connectors, capacity, and consumption terms require validation. Sensitive actions require human approval; least-privilege access and audit trails remain essential. No guaranteed productivity, ROI, or compliance outcomes.

CLOUD AND MICROSOFT SOLUTIONS

# Microsoft Copilot: a closer look

Readiness, rollout, and adoption of Microsoft Copilot.

## From challenge to coverage

SIGNS IT IS TIME TO ACT

- 1 Microsoft 365 licenses that are paid for but underused
- 2 Inconsistent identity and device management
- 3 Legacy servers that are costly to maintain
- 4 Uncertainty about cloud security configuration

WHAT THE SERVICE COVERS

- Tenant assessment and hardening
- Identity and access management
- Device management and compliance policies
- Workload migration planning and execution
- Ongoing cloud administration

## Choose the AI path before selecting licenses

| Area            | What we review                                        | Why it matters                                                         |
|-----------------|-------------------------------------------------------|------------------------------------------------------------------------|
| Work assistance | Microsoft 365 Copilot or Copilot Chat use case        | Match the intended experience to current entitlements and data access. |
| Agents          | Copilot Studio systems, permissions and action limits | Define approved actions and human approval for sensitive steps.        |
| Adoption        | Pilot objectives, training and review measures        | Evaluate usefulness before broader rollout.                            |

Readiness is not an ROI forecast; licensing, connectors and consumption need current validation.

## How an engagement runs

01

Discover

Review the current environment, priorities and constraints with your team.

02

Plan

Agree scope, owners, timing and how success will be reviewed.

03

Deliver

Carry out the agreed work with documented changes and checkpoints.

04

Review

Revisit results, open items and next priorities on an agreed cadence.

## What good looks like

The results this service is designed to support. Actual results depend on your environment and the agreed scope.

|                                              |                                     |
|----------------------------------------------|-------------------------------------|
| Secure, well-governed Microsoft environments | Better return on existing licensing |
| Modern, flexible infrastructure              | Simplified management               |

## Questions clients ask

**Do we need to move everything to the cloud?**

No. We recommend the right mix of cloud and on-premises based on cost, performance, and compliance needs.

## Your next step

|                                                                                                                                                                                                                               |                                                                                                                                                                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>Free self-assessment</p> <p><b>AI Readiness Assessment</b></p> <p>Check data, governance and use-case readiness.<br/><a href="https://massiveit.com/ai-readiness-assessment">massiveit.com/ai-readiness-assessment</a></p> | <p>Talk to an engineer</p> <p><b>Book a consultation</b></p> <p>Walk through your environment and get a scoped recommendation.<br/><a href="https://massiveit.com/consultation">massiveit.com/consultation</a> • (813) 518-5454</p> |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

### RELATED CLOUD AND MICROSOFT SOLUTIONS SERVICES

Microsoft 365 • Microsoft Azure • Microsoft Intune • Microsoft Entra ID • Microsoft Defender • Cloud Migration

Scope, licensing and service levels vary by environment and are confirmed in your agreement. This overview describes typical engagements, not guaranteed results.