

Microsoft Intune

Secure, manage, and deploy Windows, Mac, iPhone, iPad, Android, and BYOD devices from anywhere.

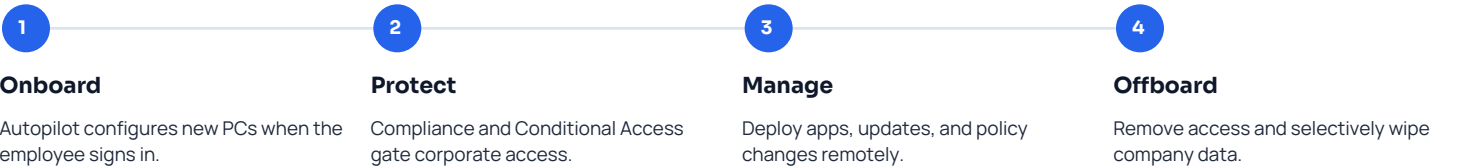


Service illustration • Cloud Microsoft

What this service addresses

- New PCs configured by hand, one at a time
- Phones and tablets accessing company data with no oversight
- Personal devices with no practical BYOD policy

A clear path to delivery



Included capabilities & what they mean

Capability	Practical detail
Windows Autopilot zero-touch deployment	New PCs enroll and receive apps, Wi-Fi/VPN, and security policy when the employee signs in.
Mobile device management (MDM)	Secure iPhones, iPads, and Android devices; enforce encryption and deploy apps remotely.
BYOD app protection (MAM)	Protect company data in Microsoft 365 apps on personal devices; selectively wipe it on exit.
Compliance & Conditional Access	Block access from unencrypted, outdated, jailbroken, or unknown devices (Zero Trust).
Endpoint standardization & security baselines	Consistent BitLocker, Defender, firewall, admin, and update settings on every device.
Ongoing endpoint management & support	Apps, policy changes, compliance reviews, onboarding, offboarding, and replacements.

Business outcomes

- New devices ready the moment employees sign in
- Access only from devices that meet your security standards
- Company data protected on personal devices without taking them over

Before we begin

Is Intune included in Microsoft 365 Business Premium? Yes. Business Premium includes Intune along with Entra ID and Defender for Business, which is why it is a common starting point for small and midsize organizations.

Scope and licensing vary by environment. Product availability and support terms are confirmed during planning.

CLOUD AND MICROSOFT SOLUTIONS

Microsoft Intune: a closer look

Secure, manage, and deploy Windows, Mac, iPhone, iPad, Android, and BYOD devices from anywhere.

From challenge to coverage

SIGNS IT IS TIME TO ACT

- 1 New PCs configured by hand, one at a time
- 2 Phones and tablets accessing company data with no oversight
- 3 Personal devices with no practical BYOD policy
- 4 Inconsistent settings that make endpoints hard to support and secure

WHAT THE SERVICE COVERS

- Windows Autopilot zero-touch deployment
- Mobile device management (MDM)
- BYOD app protection (MAM)
- Compliance & Conditional Access
- Endpoint standardization & security baselines
- Ongoing endpoint management & support

Device policy needs both deployment and evidence

Area	What we review	Why it matters
Enrollment	Corporate and BYOD ownership models	Choose device management or app protection appropriate to ownership.
Baseline	Encryption, app deployment and update policies	Apply consistent settings and track deployment exceptions.
Access	Compliance reporting and Conditional Access integration	Use device state in access decisions where licensed and configured.

How an engagement runs

01

Discover

Review the current environment, priorities and constraints with your team.

02

Plan

Agree scope, owners, timing and how success will be reviewed.

03

Deliver

Carry out the agreed work with documented changes and checkpoints.

04

Review

Revisit results, open items and next priorities on an agreed cadence.

What good looks like

The results this service is designed to support. Actual results depend on your environment and the agreed scope.

New devices ready the moment employees sign in

Access only from devices that meet your security standards

Company data protected on personal devices without taking them over

A consistent, supportable endpoint environment

Questions clients ask

Is Intune included in Microsoft 365 Business Premium?

Yes. Business Premium includes Intune along with Entra ID and Defender for Business, which is why it is a common starting point for small and midsize organizations.

Do employees have to hand over control of their personal phones?

No. App protection policies can secure company data inside Microsoft 365 apps without fully managing the device, and company data can be selectively removed while personal content stays intact.

Can new laptops ship directly to remote employees?

With Windows Autopilot, compatible devices can be registered to your organization and configured automatically when the employee turns them on and signs in.

Your next step

[Free self-assessment](#)

Endpoint & Identity Coverage

See gaps across devices and sign-ins.

massiveit.com/endpoint-assessment

[Talk to an engineer](#)

Book a consultation

Walk through your environment and get a scoped recommendation.

massiveit.com/consultation • (813) 518-5454

RELATED CLOUD AND MICROSOFT SOLUTIONS SERVICES

Microsoft 365 • Microsoft Azure • Microsoft Entra ID • Microsoft Defender • Microsoft Copilot • Cloud Migration

Scope, licensing and service levels vary by environment and are confirmed in your agreement. This overview describes typical engagements, not guaranteed results.