

3CX

Business phone systems and unified communications

Overview

3CX is a software-based business phone system with calling, mobile and desktop apps, video meetings, and contact center features. Massive IT designs, deploys, and supports 3CX for teams moving off legacy phone systems.

What we deploy and support

- 3CX phone system — hosted or on-premises PBX with SIP trunking
- Mobile and desktop apps — take business calls from anywhere
- Contact center features — queues, call recording, and reporting
- Integrations — CRM and Microsoft 365 integration

When customers call us

- Expensive, aging on-premises phone systems
- Remote staff who can't use the office phone system
- No call queues, recording, or reporting
- Phone lines and carriers that are hard to manage

How Massive IT works with 3CX

Massive IT plans the migration, ports numbers, configures call flows and queues, deploys phones and apps, and supports the system after cutover.

3CX fits organizations of every size, from small offices to multi-site teams and contact centers.